

To: johnreed@johntreed.com

From: Ellis San Jose

John,

I know that you are skeptical of complaints about Robert Abalos & have defended him.

However, I would like to submit a copy of my statement that shows American Express sided with me & credited my account. This contradicts his claim that each and everytime the credit card companies have sided with him.

You will notice that there was a charge on 5/7/05, then a credit on 6/30/05 when I disputed the charge with American Express.

Mr. Abalos claimed to American Express that I received merchandise from him & tried to fraudulently claim a reversal of credit. He was very clever because he supplied a receipt from the US Postal Service that he did indeed send materials to me. American Express sided with him & reinstated the charge on 8/11/05

What Abalos neglected to inform them was that my claim was that he didn't show up for a scheduled seminar in Los Angeles. Also, those materials were sent back to Mr. Abalos unopened & I have supporting US Postal Service documents. Abalos claims that he changed the location & I wasn't informed. He has repeatedly failed to disclose where was this "alternate location". My guess is because there wasn't an alternate location & no one can provide proof that it took place.

Once the investigator gave me further opportunity to show evidence, the credit was reinstated on 8/16/05.

I hope you will see this as a sincere attempt to correct the record & not a baseless attack on Mr. Abalos.

Thank You,

Ellis G. San Jose

Detailed Spending Report
 Business Gold Card - 52002
 ROBERT J. ABALOS
 Year: 2005

Total Spending in this Report: \$0.00

Total Transactions: 4

Cardholder Name	Process Date	Merchant Category	Subcategory	Merchant Name/Location	Amount
SAN JOSE, ELLIS - 52002	05/07/05	General Retail & Mail Order	Other - Retail & Mail Order	ROBERT J. ABALOS 8007265980 WA	\$1,247.50
SAN JOSE, ELLIS - 52002	06/30/05	General Retail & Mail Order	Other - Retail & Mail Order	S&T/EXPO TEMPORARY CREDIT	\$-1,247.50
SAN JOSE, ELLIS - 52002	08/11/05	General Retail & Mail Order	Other - Retail & Mail Order	REVERSAL OF S&T/EXPO TEMPORARY CREDIT	\$1,247.50
SAN JOSE, ELLIS - 52002	08/16/05	General Retail & Mail Order	Other - Retail & Mail Order	S&T/EXPO TEMPORARY CREDIT	\$-1,247.50
					\$0.00